



MULTILOG INTERNACIONAL
LEADING CARGO

Quality Policy





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Quality is an integral part of Multilog's Corporate Business Principles and it is essential for the achievement of our ambition to be recognized and trusted as one of the best logistics companies in the market.

At Multilog, our commitment is to never compromise the quality and safety of our services. This requires everybody to be engaged, to understand their responsibility throughout all our value chain and in each level of our organization; training every employee on the appropriate use of our Quality Management System, as well as getting them involved in the definition, evaluation, and continuous improvement of the performance, and fulfillment of our objectives.

At Multilog, our Quality Policy summarizes the essential elements of our commitment for excellence and includes:

- Continuously challenging ourselves to improve the quality management system*
- Complying with relevant laws and regulations as well as internal requirements.*
- Encouraging participation and promotion of quality responsibilities amongst all employees and third parties through standards, education, training and coaching, supervision and effective communication.*
- Providing the required leadership, management and resources to ensure that the Quality Policy is reviewed annually and communicated to employees and third parties.*

We are committed to deliver what we promise in everything we do, through our leadership, dedication and passion.

Alfredo Carrillo

CEO